

# PROGRAM MANAGER (Contract – Up To 18 Months)

If you are looking for a career working with amazing people while helping your community thrive, then this opportunity is for you and we want to hear from you. We urge individuals that have retired, semi-retired, are returning to the workforce, those that are new to Canada, and recent graduates to also apply. At Good Shepherd, we are dedicated to building a diverse, inclusive, equal and authentic workplace.

### About Good Shepherd

The work of Good Shepherd is based on a fundamental belief in providing hope and restoring dignity to the most vulnerable members of our community. Our services include emergency food and clothing; daily hot meals; emergency shelters for men, youth, families, women and children; transitional housing and education for homeless and street-involved youth; hospice palliative care; community mental health programs; and supportive housing programs. This opportunity is with our Good Shepherd – Reaching Home.

### Why work with us?

- Be a part of a caring TEAM THAT SUPPORTS OUR LOCAL COMMUNITY
- **POSITIVE** and **ENCOURAGING** atmosphere
- Dental Care
- Disability Insurance
- EMPLOYEE AND FAMILY ASSISTANCE PROGRAM
- Extended Health Care
- Life Insurance
- Out of Country Travel Insurance
- Vision Care
- Wellness Program
- Make a difference and provide HOPE
- Paid Time Off

## Job Description

Reporting to the Director of Reaching Home, the successful candidate will extend our mission to youth, women and families accessing our Rapid Re-housing, Intensive Case Management and Homelessness Prevention services by providing day-to-day operational support and supervision of all Reaching Home program activities and services. The incumbents must be prepared to manage in a dynamic, values-based environment that employs evidence-based practices in a fast-paced Housing First focused environment.

#### **Qualifications**

- Post-secondary diploma or degree required
- A demonstrated commitment to the mission values of availability, flexibility, adaptability, hospitality, and dignity is required

- Possess a thorough knowledge of the local housing landscape as well as the issues that impact housing stability including poverty, trauma/abuse, mental illness and substance use
- Demonstrated knowledge of Housing First principles, the Residential Tenancies Act, case management practices and community service systems are essential
- Minimum of 2 years of related management experience
- A valid driver's license and CPR/First Aid certification also required
- Committed to anti-racist/anti-oppressive practice and to the mission and values of Good Shepherd
- Fluency in a language in addition to English is an asset

### How Can I Apply?

Please apply resume to Lisa Klinger, Director Reaching Home <u>Iklinger@gsch.ca</u> Fax: 905-528-9847 \*Due to overwhelming response, only those selected to be interviewed will be contacted. For additional opportunities please visit us on indeed or on our website <u>www.goodshepherdcentres.ca</u>

#### **Don't Meet Every Requirement?**

If you are excited about this role and Good Shepherd's Mission but your past experience doesn't perfectly align with all of our qualifications, we encourage you to apply anyway.

#### Our Values

*Hospitality*, as inspired by St. John of God is at the heart of Good Shepherd's mission. This means that we welcome all people with compassion, acceptance and a spirit of generosity; creating opportunities for transformation.

Hospitality embodies our Values of:

- Responsibility
- Availability
- Adaptability
- Quality
- Dignity

Good Shepherd, a ministry of the Hospitaller Order of St. John of God, is an equal opportunity employer operating within an anti-racist and anti-oppression framework. We strive to establish workplaces that reflect and are enhanced by the rich diversity of the community we serve.

Good Shepherd welcomes and encourages applications from all people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process. If you need accommodations, please contact Human Resources at 905-528-5877 ex 2265.

Good Shepherd has a mandatory verification of COVID-19 vaccination policy. More information on the full policy requirements and accommodation allowances will be provided to those selected for an interview.

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