



COMMUNITY HEALTH NAVIGATOR

If you are looking for a career working with amazing people while helping your community thrive, then this opportunity is for you and we want to hear from you. We urge individuals that have retired, semi-retired, are returning to the workforce, those that are new to Canada, and recent graduates to also apply. At Good Shepherd, we are dedicated to building a diverse, inclusive, equal and authentic workplace.

About Good Shepherd

The work of Good Shepherd is based on a fundamental belief in providing hope and restoring dignity to the most vulnerable members of our community. Our services include emergency food and clothing; daily hot meals; emergency shelters for men, youth, families, women and children; transitional housing and education for homeless and street-involved youth; hospice palliative care; community mental health programs; and supportive housing programs. This opportunity is with our Good Shepherd – Hospital to Homes, Community Health Navigator.

Why Work with Good Shepherd?

- Be a part of a caring **TEAM THAT SUPPORTS OUR LOCAL COMMUNITY**
- **POSITIVE** and **ENCOURAGING** atmosphere
- Dental Care
- Disability Insurance
- **EMPLOYEE AND FAMILY ASSISTANCE PROGRAM**
- Extended Health Care
- Life Insurance
- Sick Leave
- RRSP match
- Out of Country Travel Insurance
- Vision Care
- Wellness Program
- Make a difference and provide **HOPE**
- 3 weeks' vacation (after mandatory completion of waiting period)

Job Description

Good Shepherd is partnered with the Hamilton Health Sciences (HHS) Hospital to Homes Program to provide holistic healthcare and social services to individuals living in the community who are vulnerable due to complex health issues and who experience marginalization as a result of systemic barriers related to poverty, precarious housing, mental health challenges, addiction, food insecurity, social isolation etc.

Good Shepherd Community Health Navigators collaborate with an inter-professional team of HHS health professionals to support individuals living with complex health and social challenges to achieve and maintain an optimal level of health, well-being and community function while utilizing health care resources efficiently.

- Provide specific, individualized support services to clients in the home/community setting

- Partner with clients in identifying and addressing individual and systemic barriers that adversely impact their quality of life
- Engage and support clients in problem-solving, safety planning, harm reduction and accessing essential resources
- Offer supportive counselling, referrals and advocacy; Navigators partner with HHS' health care professionals in a hands-on capacity to assist clients in setting priorities and achieving individual goals toward enhanced well-being and quality of life

Community Health Navigators primarily work a flexible daytime, Monday – Friday schedule. Occasional evening or weekend work may be required to respond to specific client needs.

Qualifications

- Diploma or degree in social service/social work or an equivalent combination of education and experience
- Minimum 3 years' experience in human or health services
- Extensive knowledge of local community service agencies and systems essential
- Experience in outreach/community-based work preferred
- Current Ontario driver's license and willingness to use personal vehicle (with appropriate insurance) required
- Fluency in a language in addition to English an asset
- Have a strong understanding of harm reduction principles
- Committed to anti-racist/anti-oppressive practice and to the mission and values of Good Shepherd Centres
- Fluency in a language in addition to English is an asset

Don't Meet Every Requirement?

If you are excited about this role and Good Shepherd's Mission but your past experience doesn't perfectly align with all of our qualifications, we encourage you to apply anyway.

How Can I Apply?

Please apply via email or fax with resume and quote job# GSC-01-23 to Nelly Nnadozie, Good Shepherd Seniors Programs
Fax: 905-525-4149

**Due to overwhelming response, only those selected to be interviewed will be contacted. For additional opportunities please visit us on indeed or on our website www.goodshepherdcentres.ca*

Our Values

Hospitality, as inspired by St. John of God is at the heart of Good Shepherd's mission. This means that we welcome all people with compassion, acceptance and a spirit of generosity; creating opportunities for transformation.

Hospitality embodies our **Values** of:

- **Responsibility**
- **Availability**
- **Adaptability**
- **Quality**
- **Dignity**

Good Shepherd, a ministry of the Hospitaller Order of St. John of God, is an equal opportunity employer operating within an anti-racist and anti-oppression framework. We strive to establish workplaces that reflect and are enhanced by the rich diversity of the community we serve.

Good Shepherd welcomes and encourages applications from all people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process. If you need accommodations, please contact Human Resources at 905-528-5877 ex 2265.

Good Shepherd has a mandatory verification of COVID-19 vaccination policy. More information on the full policy requirements and accommodation allowances will be provided to those selected for an interview.

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