

Good Shepherd Centres

Administration

400 King Street West
PO Box 1003
Hamilton, ON L8N 3R1



Opportunities currently exist at Good Shepherd Centres - Reaching Home Division in the role of:

**Intensive Case Managers (4 positions)
Full Time**

Responsibilities:

The Case Managers will provide trauma informed, intensive case management services to women, families, and youth who are experiencing chronic homelessness. Successful candidates will work with service users in the community to secure permanent housing and will provide ongoing case management supports for up to 24 months. The case managers will work closely with partner agencies to leverage and coordinate the assets and services available in Hamilton to ensure that service users have their individualized housing and support needs met. The successful candidates will have a demonstrated knowledge of Housing First frameworks and the ability to assist service users with system navigation.

Work Conditions:

Work takes place in the office, overflow hotels, emergency shelters, and in the community. Will accompany service users to community appointments, apartment viewings, and will attend service users' homes for monthly home visits. Must be willing and able to assist service users in a hands-on capacity. Time management skills are necessary in a high energy, changing environment. Ability to work independently.

Qualifications:

Minimum 2-years related experience or equivalent combination of education, training and experience. Post-secondary education in social services or related field is required. Fluency in a 2nd language is an asset. Proficiency in Microsoft Office programs and strong written and oral communication skills required. CPR certification or willingness to be certified is required. Valid G license required. An in depth understanding of trauma, addictions, mental health, and homelessness is required. Creative problem solving and advocacy skills required.

Hours of Work:

Shifts are Day shifts (9 a.m. to 5 p.m.) and one evening shift per week (11 a.m. – 7 p.m.) and may include some weekends. Some flexibility in work hours may be required.

Please reply with cover letter and resume quoting Job Title by **December 13th 2022** to:

Nimmu Joseph, Program Manager

Reaching Home Division

Fax: 905-528-9847

Email: njoseph@gsch.ca

Good Shepherd is an equal opportunity employer. We strive to work within an integrated anti-racist/anti-oppressive framework and to establish workplaces that reflect and are enhanced by the rich diversities within the community we serve.

Good Shepherd encourages applications from all people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process. If you need accommodation, please contact Human resources at kmcguigan@gsch.ca or (905)528-5877 Ext.3336.

Good Shepherd has a mandatory verification of COVID-19 vaccination policy. More information on the full policy requirements and accommodation allowances will be provided to those selected for an interview.