

**Good Shepherd Centres
Family Centre**
143 Wentworth Street South
Hamilton, ON L8N 2Z1
goodshepherdcentres.ca



Good Shepherd Centres Hamilton, a ministry of the Hospitaller Order of St. John of God, strives to enhance the quality of life for all who seek assistance and support in our community. An opportunity currently exists at the Family Centre in the role of:

**Family Support Worker – Assessment Focus
Full Time**

Responsibilities:

Responsible for completing assessments over the phone and in person to help determine eligibility for all Family Centre programs. Offer brief resolution services, system coordination, referrals, mediation, and advocacy to families contacting Family Centre. Responsible for hotel referrals, scheduling intakes, and prioritization of shelter spaces. Provide primary support to families residing in the emergency shelter. Assessment, intake, housing-based case management, crisis prevention and intervention, supportive counselling, education, advocacy, accompanying residents on apartment viewings, facilitating long term housing success, and linkages with other community services. Maintain safety and security of the shelter facility including hourly facility checks, answering phones and doors, and apartment inspections. Residential tasks including unit turnovers, unit cleaning, cleaning of common spaces, preparing coffee and breakfast, and house laundry.

Qualifications:

Preferred candidates for the above positions will be knowledgeable of and have experience working with a range of issues impacting families including homelessness, violence against women and children, immigration, poverty, mental illness and substance use. Candidates will understand and be comfortable working from a client-centered, housing first perspective. Experience working in a residential setting is preferred. Post-secondary education in social services or related field is required. Fluency in a 2nd language is an asset. CPR certification or willingness to be certified is required. Valid G license required.

Hours of Work:

Monday to Friday, 10 a.m. – 6 p.m. Ability to pick up additional shifts. Hours and days of work may change to accommodate program needs.

Please reply with cover letter and resume quoting Job Title **by December 2nd 2022** to:

Grace Baldwin, Director
143 Wentworth St. S Hamilton, Ontario L8N 2Z1
Fax: 905-528-9847
Email: gbaldwin@gsch.ca



Good Shepherd is an equal opportunity employer. We strive to work within an integrated anti-racist/anti-oppressive framework and to establish workplaces that reflect and are enhanced by the rich diversities within the community we serve.

Good Shepherd encourages applications from all people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process. If you need accommodation, please contact Human resources at kmcguigan@gsch.ca or (905)528-5877 Ext 3336

Please note that Good Shepherd has implemented a Mandatory Verification of COVID-19 Vaccination Policy and would be pleased to provide all applicants with a copy of the policy.